



## SAF Launches New Mobile App

The American Red Cross unveils the new Hero Care Network mobile app. This app is designed to help members of the military, veterans and their families identify and connect to emergency and non-emergency Red Cross and other community services from anywhere in the world. Last year, more than 350,000 veterans and military families called the American Red Cross for assistance.

### **Some the important features of the Hero Care app include:**

- Allowing members of the military and veterans communities to initiate a request for Red Cross emergency services – which includes the ability to generate an emergency message, request assistance with emergency travel or emergency financial aid.
- Gives military families capability to securely store and easily access information regarding their Service member in the case of an emergency, and have their Service member update the information as they move or change duty assignments.
- Provides access to non-emergency Red Cross behavioral health assistance – financial assistance and free local Behavioral Health support workshops for military kids and spouses.
- Helps locate resources and information provided by trusted community partners.
- Identifies key government resources such as MilitaryOneSource, VA Benefits and Services, Department of Labor VETS, the VA Caregiver Support Program, and SAMSHA Veteran and Military Family Community Providers.
- The content in the app is also available in Spanish, and the companion call center is staffed 24/7 with multi-lingual translation services.

**The Hero Care App is free of charge and is available in both App Stores. To get the app, do one of two things:**

- Text GETHEROCARE to 90999 to receive a link to download the app.
- Or, click on this link on an iOS device or Android device and you will be brought to the Apple App Store or Google Play Store to download the app - <http://3cu.be/sharehc>

